GENERAL PRODUCT SAFETY (GPSR)

VIVAIR Pro safety information

Read this sheet and the manual before first use and keep them with the device. If you give away or sell the device, hand them over with it.



1 · PRODUCT IDENTIFICATION

Trade name	VIVAIR Pro
Model	TD-1-1800
Product type	Home hydrogen and oxygen generator using PEM electrolysis
Intended use	Wellness device for home use and wellness centres, indoors
Identification	Model, serial number and batch on the rear label and on the packaging
Power supply	100–240 V · 50/60 Hz · 315 W · earthed socket

2 · MANUFACTURER AND EU IMPORTER

Responsible party	FILTIC PRO S.L. (VIVAIR™ brand), manufacturer for the purposes of Regulation (EU) 2023/988 and importer into the EU
Address	C/ Francisco Ortiz 10, 1º · 06100 Olivenza (Badajoz), Spain
Tax ID	B44964104
Contact	info@vivair.eu · vivair.eu
Documentation	Manual in your language, EU declaration of conformity (on request) and this sheet

3 · MAIN WARNINGS

Away from flames

Hydrogen is flammable in air from 4 % and oxygen feeds combustion. No flames, candles, cigarettes, sparks or heat sources nearby.

Ventilated room

Use it only indoors in ventilated rooms. Never in cupboards, cars, tents or enclosed spaces.

Uncovered

Do not cover it or any outlet while it is running. Always remove the caps from the outlets and the tank.

Purified water only

Reverse-osmosis or distilled, TDS ≤ 30 ppm. Never tap, mineral, sparkling water or water with additives.

Electricity and water

Plug it into an earthed socket. Unplug it before cleaning, refilling by hand or changing the fuse. Do not open the housing.

Children, always with an adult

It is not a toy. Keep the device, tubes and connectors out of reach of unsupervised children.

4 · INTENDED USE AND PROHIBITED USES

- VIVAIR Pro is a **wellness** device. It is not a medical device and is not intended to diagnose, treat or prevent any disease.
- Its oxygen **does not replace medical oxygen**. If you have prescribed oxygen, always follow your doctor's instructions.
- If you have a health condition (especially a respiratory one), are pregnant or take medication, consult a healthcare professional first.
- Do not use it outdoors, in vehicles or near equipment that produces sparks.
- Each person uses their own cannula or accessory. Do not share them.
- Do not modify the device or use parts or fuses other than the original ones.

5 · SAFE INSTALLATION

- On a stable, level surface, with the front facing you and free space around it for ventilation.
- Conditions: 0–40 °C, relative humidity < 85 %, no direct sunlight.
- Fill the tank **before** switching it on: between 1.4 and 2.5 l. The device stops if the level drops below 1.4 l.
- It weighs 14 kg: move it with the handle and wheels, always upright and with the tank empty.
- Route the cable so nobody trips over it and do not run it under rugs.

6 · SAFE USE AND MAINTENANCE

- Remove the caps from all outlets before starting, including the oxygen one even if you only use hydrogen: if an outlet stays capped, the pressure can push water into the tube.
- If you see water in the tube, empty the condenser and check that no outlet is capped.
- During use the housing may feel warm: the cell works at about 50–60 °C. Above 60 °C the device stops and warns you.
- Clean the tank once a month and empty it before moving it or if you will not use it for a while.
- To change the fuse: switch off, unplug and use only the spare fuse supplied.
- Do not fill and drain the tank at the same time with the automatic functions.
- Clean cannulas and accessories with lukewarm water and mild soap and replace them when they harden or lose their shape.

7 · WHAT TO DO IF…

You smell burning or see smoke
Switch off at the rear switch, unplug, ventilate the room and do not use it again. Write to us.

There is a fire nearby
Unplug it if it is safe to do so and move the device away. Use an extinguisher suitable for electrical equipment; never water.

«High temperature» warning
Stop the session and let it cool down. Check the ventilation and that nothing is covering it.

«High TDS» warning
Empty the tank, rinse it with purified water and refill it. Do not keep using it with unsuitable water.

It has fallen or liquid has got in
Unplug it and do not switch it on. Open a support request so the technical service can check it.

You feel unwell
Remove the cannula, ventilate and rest. If it persists, consult a healthcare professional.

8 · CONFORMITY AND TESTING

The device bears the CE marking. It has been tested in an independent laboratory against these standards; the reports form part of its technical file and are available to the authorities.

Electrical safety · Directive 2014/35/EU	EN IEC 60335-1:2023+A11:2023 · report LST250598095LR (30/05/2025): compliant
Electromagnetic compatibility · Directive 2014/30/EU	EN IEC 55014-1:2021, EN IEC 55014-2:2021, EN IEC 61000-3-2:2019+A1+A2, EN 61000-3-3:2013+A1+A2 · report LST250598095ER (30/05/2025): compliant
Restricted substances · RoHS 2011/65/EU and (EU) 2015/863	Report AZT250528086C-E0 (19/06/2025): compliant
REACH · Regulation (EC) 1907/2006	SVHCs on the candidate list below 0.1 % · report AZT250528087C-E0 (10/06/2025): compliant
Water contact · Regulations (EC) 1935/2004 and (EU) 10/2011	Lid, tank and silicone tube · report AZT250528088C-E0 (09/06/2025): compliant

9 · END OF LIFE AND RECYCLING



Do not dispose of it with household waste: it is electrical and electronic equipment. Take it to a recycling centre or WEEE collection point, or ask us how to return it. The device contains no batteries. The packaging is cardboard: put it in the paper and cardboard bin.

10 · REPORTING A SAFETY ISSUE

- If you detect a safety issue or have an accident with the device, stop using it and write to **info@vivair.eu** with the serial number.
- If there is a recall or a safety notice, we will publish it on vivair.eu and notify registered buyers.
- You can check EU notices on Safety Gate (ec.europa.eu/safety-gate).

Register your device. With the QR code in the manual or in My account on vivair.eu: you activate the 3-year VIVAIR warranty and allow us to inform you of any safety communication.

VIVAIR.EU